



Installing the DentiView Bridge

Installation Guide

DOCUMENT TYPE	Installation Guide
AUDIENCE	All
VERSION	1.0
EFFECTIVE DATE	August 3, 2026

RUNBOOK

Installing the DentiView Bridge in DentiMax

Configuring the DentiView Bridge — DentiMax Practice Management

Applies To DentiMax Workstation	Severity Low	Est. Time 5 Minutes	Audience All
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Overview

The **DentiView Bridge** allows DentiMax Practice Management to open **DentiView** for X-ray imaging directly from within DentiMax. This is configured using a small utility called `TigerView.exe`, which links DentiMax to the DentiView executable on the workstation.

This runbook is specifically for **DentiMax**. **Flow** is a different product and uses a separate bridge setup — for Flow, contact **Flow Support** at **1 (800) 704-8494 Ext. 805** or **Support@DentiMax.com** (the same contact as DentiMax PM Support) instead of following this runbook.

Before You Begin

Confirm the following before proceeding:

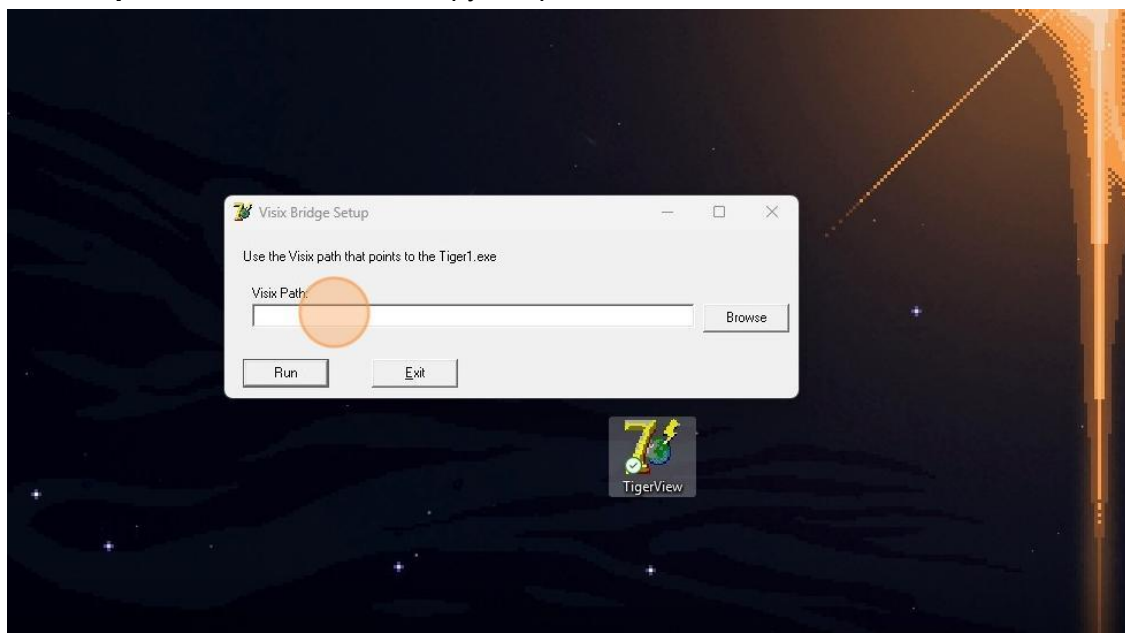
1. **DentiView** is already installed on this workstation.
2. You have administrator-level access on this workstation.
3. You have the `TigerView.exe` utility file ready to run.

Procedure

Step 1 — Run TigerView and Configure the Bridge

- a. Right-click `TigerView.exe` and select **Run as administrator**.

- b. Click into the **Visix Path** field and enter the file path for the **DentiView** executable. The easiest way to find the path is to **right-click the DentiView desktop shortcut** and select **Open file location**, then copy the path into this field.



- c. Click **Run**, then restart **DentiMax Practice Management**. You do not need to keep `TigerView.exe` open after clicking **Run**.

Additional Troubleshooting

Symptom	Resolution
Bridge installation failed	Close <code>TigerView.exe</code> and re-run it by right-clicking the file and selecting Run as administrator .
Trying to bridge DentiView with Flow instead of DentiMax	This runbook (and <code>TigerView.exe</code>) is only for DentiMax. Flow uses a different bridge setup — contact Flow Support at 1 (800) 704-8494 Ext. 805 or Support@DentiMax.com instead.

For issues not covered by this runbook, or if you are unsure about any step, contact DentiMax Practice Management Support at **1 (800) 704-8494 Ext. 805** or Support@DentiMax.com.